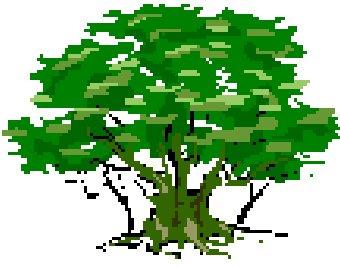


One Stop Shop for The Park Network



The Park Education Support Centre was opened in May 1996 and in 2007 was renamed The Park Extended ESC (a Pupil Referral Unit), providing educational programmes for pupils who have been excluded from their school or who are 'at-risk' of exclusion.

Ofsted graded The Park Outstanding, quoting "This is an outstanding provision because leaders, managers and all staff put students' achievement and personal development at the top of their agenda".

The Park Extended ESC is a highly specialised facility, focussed on enabling young people, who struggle significantly with traditional methods of learning, to get the best out of their years in education. Teresa McMahon, Network Manager and assistant Paul Chandler are dedicated to providing a computer system that will deliver the curriculum in a way that meets the needs of their exclusive group of students.

Teresa and Paul



Unpressured Help

"We knew about Design and Management Systems for some time" said Teresa "Jim Prendergast has always been most forthcoming with unpressured help and advice, long before we bought anything from him! In fact, one of the things that has endeared us to the company is the genuine interest from all of the DMS staff in the work we are doing here - it is not your average school!"

Easy to Use "One Stop Shop"

Teresa hails DMS NetFlow as a "one stop shop" interface and likes the ease with which it allows her to set up profiles, differentiating between student, staff and other permissions.

Forward Thinking

Both Teresa and Paul are pleased with the way in which DMS NetFlow has been developed. "We were talking to Jim and Gavin at Design and Management Systems while DMS NetFlow was in its embryonic stages" says Teresa. "Gavin arranged for us to have some time with the developers to outline our requirements. They were

ahead of us on most of the issues we raised as they had already been in discussion with many schools and colleges and were developing in line with common working practices."

Acceptable Use Policy

One area where we did provide input was the Acceptable Use Policy and we are pleased to have the policy highlighted, ready for the user to tick on login.

Straightforward and Open

"Everything about DMS NetFlow is straightforward" enthuses Paul "Adding new users, printers, groups, it's all very intuitive and allows me to do 90% of my management work without touching the Active Directory. And, on the rare occasion when I do need to manipulate the AD, NetFlow doesn't block me like many other packages we have looked at.

Fast Reset and Error Scanning Features

If a user has a problem in their profile, there is a simple reset command which enables you to kill it and take it back to its status before the most recent set of amendments were made to it. "This has got us out of jail a few times" says Paul "It's a quick and efficient way of resetting the user profile, enabling you to get straight back on with your work".

"One of the neat features of NetFlow is the error scanning" says Teresa "it happens in the background and quietly repairs and rebuilds links and generally keeps things in order. It stops a build up of issues so we get a consistently fast system.

Overall Satisfaction

All in all, the product, the support and a responsive programming team combine to make us more than happy with DMS Netflow."